Investors Compensation Fund (ICF) – FAQ

1. General

Plum Money CY Limited is a Cyprus Investment Firm ("CIF") authorised and regulated by the Cyprus Securities and Exchange Commission ("CySEC") under license number 407/21 ("Plum"). In line with the Investment Services and Activities and Regulated Markets Law of 2017 and the EU Directive on investor compensation schemes, Plum is a member of the Investors Compensation Fund ("ICF").

2. What is the ICF?

The ICF is a protection scheme for clients of CIFs. It compensates eligible retail clients if a CIF cannot meet its financial obligations due to insolvency or other financial difficulties.

Under Law 87(I)/2017, the CySEC Client Assets Safeguarding Directive, and MiFID II, client funds held in segregated accounts are not considered part of the CIF's own assets and do not form part of the CIF's insolvent estate. These funds are held on behalf of clients and are not available to satisfy the CIF's creditors.

In the event of insolvency, client funds remain legally and beneficially owned by the clients. An appointed administrator is required to identify and return these monies to their rightful owners, subject to reconciliation and verification procedures. The ICF would only become relevant to cover eligible losses if a shortfall exists due to operational failure, mis-segregation, or other deficiencies.

3. Who manages the ICF?

The ICF is supervised by the CySEC.

4. Who is covered?

All Plum customers are covered, except those classified as "Non-Covered Clients", these include:

- Banks, investment firms, insurance companies, and other institutional investors
- Professional clients (on request)
- Company shareholders, directors and senior staff
- Clients involved in money laundering offences

5. What is covered?

a. Covered products and services

Covered Services are the Investment and Ancillary services that Plum has been authorised by CySEC to provide under License No. 407/21. More specifically:

Investment Services:

- Reception and transmission of orders in relation to one or more financial instruments;
- Execution of orders on behalf of clients

Ancillary Services:

- Safekeeping and administration of financial instruments, including custodianship and related services.

Product	Service	Entity	Covered by ICF or Equivalent	Coverage	Details/ Policy
Money Market Funds (MMFs)	Reception, Transmission, Execution of Orders, Safeguarding	Plum	Yes - covered by ICF	Up to €20,000 (total) or 90% of the claim, whichever is lower	Investors Compensation Fund Policy
Exchange Traded Funds (ETFs)					
US Stock	Reception, Transmission of Orders,	Plum			
US Stocks	Execution of Orders, Safeguarding	Alpaca	US SIPC protection*	Up to $500,000	[Is my account insured? What is SIPC?]

*Protected by SIPC up to $500,000 per client (including $250,000 for cash). Additional excess SIPC coverage through Lloyd's of London provides protection of up to $75 million in securities and $75 million in cash per client, subject to a $250 million aggregate limit across all Alpaca customers.

b. Covered claims

The ICF covers total claims relating to:

- Funds owed to covered clients or held on their behalf
- Financial instruments belonging to clients, held or administered by the CIF.

6. How much compensation can I receive?

Each eligible client may receive compensation up to the lower of 90% of their covered claim or a maximum of €20,000. This applies per client, regardless of the number of accounts or currency.

7. When does the ICF pay compensation?

Compensation is triggered if:

- CySEC declares that the CIF cannot meet its obligations, or
- A court decision suspends clients' rights to claim against the CIF

8. How do I make a claim?

If compensation is activated, CySEC will publish detailed instructions and deadlines for submitting claims on its official website.

👉 For full details on eligibility, exclusions, and procedures, please visit the CySEC website.